

# 278

## 278 Health Care Services Review – Request for Review and Response – Real-Time

This companion document is for informational purposes only to describe certain aspects and expectations regarding the transaction and is not a complete guide. The details contained in this document are supplemental and should be used in conjunction with the ASC X12 Standards for Electronic Data Interchange Technical Report Type 3 (TR3) as published by the Washington Publishing Company.

### **Section 1 – 278 Health Care Services Review: Basic Instructions**

### **Section 2 – 278 Health Care Services Review: Enveloping**

### **Section 3 – 278 Health Care Services Review: Charts for Situational Rules**

**NOTE: UniCare has designated Availity to operate and serve as UniCare's EDI Gateway (entry point) as a no-cost option to our Trading Partners.**

#### **Get Started With Availity**

Use the [Availity Welcome Application](#) to begin the process of connecting to the Availity EDI Gateway for your UniCare EDI transmissions. **Review page 5 in this document for key EDI requirements.**

Also, the [Availity Quick Start Guide](#) will assist you with any EDI connection questions.

If you're a provider and wish to use a Clearinghouse or Billing company, please work with them to ensure connectivity.

#### **Need Assistance?**

For questions about signing up, contact Availity Client Services 1-800-AVAILITY (1-800-282-4548) or visit [www.availity.com](http://www.availity.com)

Additional questions? Contact E-Solutions  
800-470-9630 or email [e-solutions.support@unicare.com](mailto:e-solutions.support@unicare.com)

## Section 1 - Basic Instructions

### 1 X12 and HIPAA Compliance Checking, and Business Edits

EDI interchanges submitted to UniCare for processing pass through compliance edits. 5010 acknowledgments and reports for accepted/rejected files will be returned to the trading partner for pickup using the reporting method established at Availity.

- TA1 Interchange Acknowledgment. UniCare returns TA1 X12 and proprietary reports to the submitter of inbound 837 files containing envelope errors in the ISA and GS segments.
- Level 1. Immediate Batch Report (IBR). UniCare returns a 999 Interchange Acknowledgment to the submitter for every inbound 837 transaction received. If the X12 syntax or any other aspect of the 837 is not X12 compliant, the Immediate Batch Report/999 will also report the Level 1 errors in AK segments and indicate that the entire transaction set has been rejected.
- Level 2. In addition to HIPAA TR3 edits, UniCare applies business edits to ensure that the necessary information is populated and complete for efficient processing. When encountering HIPAA compliance (including balancing), code set or business errors, UniCare returns details that identify these errors to the Trading Partner in the: 1) Electronic Batch Report (EBR) and 2) Delayed Payer Report (DPR) listing which claim(s) have failed. These reports are formatted based on the settings the trading partner chooses at Availity. Review the [Availity EDI Guide](#) for more information on report formatting options.

### 2 HIPAA Compliant Codes

Use HIPAA-compliant codes from current versions of the following:

- Physician's Current Procedure Terminology (CPT)
- Health Care Financing Administration Common Procedural Coding System (HCPCS)
- International Classification of Diseases Clinical Mod (ICD-10-CM) Clinical Modification
- International Classification of Diseases Clinical Mod (ICD-10-PCS) Procedure Coding System
- National Uniform Billing Committee (NUBC) Codes
- Diagnosis Related Group Number (DRG)
- Provider Taxonomy Codes
- National Drug Codes

### 3 Business Events Supported by the 278 Transaction Set

Use HIPAA-compliant codes from current versions of the following:

- Admission certification review request and associated response - Supported
- Referral review request and associated response - Supported
- Health care services certification review request and associated response - Supported
- Extend certification review request and associated response – Not Supported
- Certification appeal review request and associated response – Not Supported
- Reservation of medical services request and associated response – Not Supported
- Cancellations of service reservations request and associated response – Not Supported

#### **4 Uppercase Letters, Special Characters, and Delimiters**

As specified in the TR3, the basic character set includes uppercase letters, digits, space, and other special characters.

- All alpha characters must be submitted in UPPERCASE letters only.
- Suggested delimiters for the transaction are assigned as part of the trading partner set up.
  - Data Element Separator, Asterisk (\*)
  - Repetition Separator (ISA11), Caret (^)
  - Sub-Element Separator, Colon (:)
  - Segment Terminator, Tilde (~)
- To avoid syntax errors, hyphens, parentheses and spaces are not recommended to be used in values for identifiers.

Examples: Recommended:            Zip Code 123456789            Medical Record # 1234567

- Since originally submitted values may be returned on outbound transactions, UniCare encourages trading partners to not use the following special characters as part of the value: asterisk (\*), less than/greater than signs (<, >), colon (:), and slash (/). This minimizes the risk for a special character to be recognized as a delimiter.

Example: Provider assigns a Patient Control Number '12\*3456789'. Although an asterisk (\*) is a valid special character, it adversely affects processing since it is also a common delimiter. The value '12\*3456789' may process incorrectly as two separate values '12' and '3456789'.

## Section 2 - Enveloping

EDI envelopes control and track communications between you and UniCare. One envelope may contain many transaction sets grouped into the following:

- Interchange Control Header (ISA)
- Functional Group Header (GS)
- Functional Group Trailer (GE)
- Interchange Control Trailer (IEA)

**UniCare has designated Availity to operate and serve as UniCare's EDI Gateway (entry point) as a no-cost option to our Trading Partners. Availity has specific requirements that must be adhered to and should be reviewed in order to ensure transactions are accepted, processed and ultimately delivered to UniCare.**

For more information on submitting claims and the required ISA and GS envelope values, review the following topics in the [Availity EDI Guide](#).

- Uploading and downloading EDI files
- Control Segments/Envelopes
- FTP Client Confirmation
- Acknowledgements and Reports

## Section 3 - Charts for Situational Rules

Listed below are loops, segments, and data elements required for proper adjudication by UniCare per the situational rules in the 278 TR3.

278 Health Care Services Review Request				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to UniCare
P.65	<b>ST</b>	<i>Transaction Set Header - Refer to TR3</i>		
P.67	<b>BHT</b> Beginning of Hierarchical Trx	<b>BHT02</b> Transaction Set Purpose Code	<b>13</b>	13 - Request
<b>Loop ID 2000A—Utilization Management Organization Level</b>				
P.69	<b>HL</b>	<i>Utilization Management Organization (UMO) Level - Refer to TR3</i>		
<b>Loop ID 2010A—Utilization Management Organization Name</b>				
<b>NOTE: Refer to Availity guidelines for submission of claims through the Availity EDI Gateway</b>				
P.71	<b>NM1</b> Utilization Management Organization Name	<b>NM103</b> Name Last or Organization Name	<i>(Information Source Last or Org Name)</i>	Corresponds to Receiver/Sender ID populated in NM109.
		<b>NM108</b> ID Code Qualifier	<i>PI</i>	PI - Payor Identification
<b>Loop ID 2000B—Requester Level</b>				
P.74	<b>HL</b>	<i>Requester Level - Refer to TR3</i>		
<b>Loop ID 2100B—Information Receiver Name</b>				
P.76	<b>NM1</b>	<i>Requester Name - Refer to TR3</i>		
P.79	<b>REF</b>	<i>Requester Supplemental Identification - Refer to TR3</i>		
P.81	<b>N3</b>	<i>Requester Address - Refer to TR3</i>		
P.82	<b>N4</b>	<i>Requester City, State, ZIP Code - Refer to TR3</i>		
P.84	<b>PER</b>	<i>Requester Contact Information - Refer to TR3</i>		
P.87	<b>PRV</b>	<i>Requester Provider Information - Refer to TR3</i>		
<b>Loop ID 2000C—Subscriber Level</b>				
P.89	<b>HL</b>	<i>Subscriber Level - Refer to TR3</i>		
<b>Loop ID 2010C—Subscriber Name</b>				
P.91	<b>NM1</b> Subscriber Name	<b>NM103</b> Name Last or Organization Name	<i>(Subscriber Last Name)</i>	First and Last name of the subscriber exactly as they appear on the UniCare ID card. Populated for finding match for subscriber.
		<b>NM104</b> Name First	<i>(Subscriber First Name)</i>	
		<b>NM108</b> ID Code Qualifier	<i>MI</i>	MI - Member Identification Number
		<b>NM109</b> Identification Code	<i>(Subscriber Primary ID)</i>	Submit the ID number exactly as it appears on the UniCare ID card, including any alphanumeric prefix, which is required when present. • Populated for finding match for subscriber.

278 Health Care Services Review Request				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to UniCare
<b>Loop ID 2010C—Subscriber Name (cont'd)</b>				
P.94	REF Subscriber Supplemental Identification	REF01 Ref ID Code Qualifier	HJ	HJ - Identify Card Number
		REF02 Reference Identification	(Subscriber Supplemental Identifier)	Must equal the UniCare assigned 2 digit member ID on the card, if the patient is a dependent.
P.96	N3	Subscriber Address - Refer to TR3		
P.97	N4	Subscriber City, State, ZIP Code - Refer to TR3		
P.99	DMG Subscriber Demographic Information	DMG02 Date Time Period	(Subscriber Birth Date)	Populated for positive identification of the subscriber.
P.101	INS	Subscriber Relationship - Refer to TR3		
<b>Loop ID 2000D—Dependent Level</b>				
P.103	HL	Dependent Level - Refer to TR3		
<b>Loop ID 2010D—Dependent Name</b>				
P.105	NM1 Dependent Name	NM103 Name Last or Organization Name	(Dependent Last Name)	Populated for positive identification of the dependent.
P.107	REF	Dependent Supplemental Identification - Refer to TR3		
P.109	N3	Dependent Address - Refer to TR3		
P.110	N4	Dependent City, State, ZIP Code - Refer to TR3		
P.112	DMG	Dependent Demographic Information - Refer to TR3		
P.114	INS	Dependent Relationship - Refer to TR3		
<b>Loop ID 2000E—Patient Event Level</b>				
P.116	HL	Patient Event Level - Refer to TR3		
P.118	TRN	Patient Event Tracking Number - Refer to TR3		
P.120	UM Health Care Services Review Information	UM03 Service Type Code	1	Specialty care referrals (UM01=SC) are associated with medical care (UM03=1).
		UM04-1 Facility Code Value	(Facility Type Code)	<ul style="list-style-type: none"> <li>Value required for precertification requests.</li> <li>For ambulatory surgeries, UM04-1=24 regardless of the type of facility the service is being rendered in.</li> </ul>
		UM04-2 Facility Code Qualifier	B	B - Place of Service Codes for Professional or Dental Services
P.128	REF Previous Review Authorization Number	REF02 Reference Identification	(Previous Review Authorization Number)	Valid Case Authorization Number must be populated when Certification Type Code UM02=3, 4, R, S.
P.129	REF	Previous Review Administrative Reference Number - Refer to TR3		
P.130	DTP	Accident Date - Refer to TR3		
P.131	DTP	Last Menstrual Period Date - Refer to TR3		
P.132	DTP	Estimated Date of Birth - Refer to TR3		

278 Health Care Services Review Request				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to UniCare
<b>Loop ID 2000E—Patient Event Level (cont'd)</b>				
P.133	DTP	Onset of Current Symptoms or Illness Date - Refer to TR3		
P.134	DTP	Event Date  Outpatient (non-Mental Health) Services: - For Specialty Care Referral requests (UM01=SC, UM03=1), DTP01=AAH should be used for the requested effective date of the referral. Refer to the HSD segment on how to convey the requested number of visits and certification period for the referral. Also, for any requested date that is in the past, the date must be within 5 days of the current date (including the current date). For example, submissions received on 11/19 for specialty care referral requests must have an effective date of 11/15. If the date is greater than 5 days in the past, then an AAA segment will be returned.		
P.135	DTP	Admission Date  Inpatient (non-Mental Health) Services: - Chemotherapy, Medical Admissions, Rehabilitation, Hospice, SNF, NICU (newborn care,) Transplants, Surgical Admissions, Maternity, Artificial Reproductive Technologies: '435' required.		
P.136	DTP	Discharge Date - Refer to TR3		
P.137	HI	Patient Diagnosis - Refer to TR3		
P.155	HSD	Health Care Services Delivery - Refer to TR3		
P.160	CRC	Ambulance Certification Information - Refer to TR3		
P.163	CRC	Chiropractic Certification Information - Refer to TR3		
P.166	CRC	Durable Medical Equipment Information - Refer to TR3		
P.170	CRC	Oxygen Therapy Certification Information - Refer to TR3		
P.173	CRC	Functional Limitations Information - Refer to TR3		
P.177	CRC	Activities Permitted Information - Refer to TR3		
P.180	CRC	Mental Status Information - Refer to TR3		
P.183	CL1	CL101	1, 2, 3	1 - Emergency 2 - Urgent 3 - Scheduled
	Institutional Claim Code	Admission Type Code		
P.185	CR1	Ambulance Transport Information - Refer to TR3		
P.188	CR2	Spinal Manipulations Service Information - Refer to TR3		
P.192	CR5	Home Oxygen Therapy Information - Refer to TR3		
P.197	CR6	Home Health Care Information - Refer to TR3		
P.203	PWK	Additional Patient Information - Refer to TR3		
P.208	MSG	Message Text - Refer to TR3		
<b>Loop ID 2010EA—Patient Event Provider Name</b>				
P.209	NM1	Patient Event Provider Name - Refer to TR3		
P.213	REF	Patient Event Provider Supplemental Information - Refer to TR3		
P.215	N3	Patient Event Provider Address - Refer to TR3		
P.216	N4	Patient Event Provider City, State, ZIP Code - Refer to TR3		
P.218	PER	Patient Event Provider Contact Information - Refer to TR3		
P.221	PRV	Patient Event Provider Information - Refer to TR3		
<b>Loop ID 2010EB—Patient Event Transport Information</b>				
P.223	NM1	Patient Event Transport Information - Refer to TR3		
P.225	N3	Patient Event Transport Location Address - Refer to TR3		
P.226	N4	Patient Event Transport Location City/State/ZIP Code - Refer to TR3		





278 Health Care Services Review Request				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to UniCare
<b>Loop ID 2010EC—Patient Event Other UMO Name</b>				
P.228	NM1	<i>Patient Event Other UMO Name - Refer to TR3</i>		
P.230	REF	<i>Other UMO Denial Reason - Refer to TR3</i>		
P.233	DTP	<i>Other UMO Denial Date - Refer to TR3</i>		
<b>Loop ID 2100F—Service Level</b>				
P.234	HL	<i>Service Level - Refer to TR3</i>		
P.236	TRN	<i>Service Trace Number - Refer to TR3</i>		
P.238	UM	<i>Health Care Services Review Information - Refer to TR3</i>		
P.244	REF	<i>Previous Review Authorization Number - Refer to TR3</i>		
P.245	REF	<i>Previous Review Administrative Reference Number - Refer to TR3</i>		
P.246	DTP	<i>Service Date - Refer to TR3</i>		
P.247	SV1	<i>Professional Service - Refer to TR3</i>		
P.253	SV2	<i>Institutional Service Line - Refer to TR3</i>		
P.259	SV3	<i>Dental Service - Refer to TR3</i>		
P.264	TOO	<i>Tooth Information - Refer to TR3</i>		
P.266	HSD Health Care Services Delivery	HSD01 Quantity Qualifier	DY VS	<ul style="list-style-type: none"> <li>Required for specialty care referral and precertification submissions.</li> <li>For specialty care referrals (UM01=SC), type of service in visits (HSD01=VS).</li> </ul>
		HSD03 Unit or Basis for Measurement Code	DA	<ul style="list-style-type: none"> <li>Required for specialty care referral requests (UM01=SC).</li> <li>For specialty care referrals (UM01=SC), units in days (HSD03=DA).</li> </ul>
		HSD04 Sample Selection Modules		<ul style="list-style-type: none"> <li>Required for specialty care referral requests (UM01=SC).</li> <li>Value must be the number of days the specialty care referral is valid for.</li> </ul>
P.271	PWK	<i>Additional Service Information - Refer to TR3</i>		
P.276	MSG	<i>Message Text - Refer to TR3</i>		
<b>Loop ID 2010F—Service Provider Name</b>				
P.277	NM1	<i>Service Provider Name - Refer to TR3</i>		
P.281	REF	<i>Service Provider Supplemental Identification - Refer to TR3</i>		
P.283	N3	<i>Service Provider Address - Refer to TR3</i>		
P.284	N4	<i>Service Provider City, State, ZIP Code - Refer to TR3</i>		
P.286	PER	<i>Service Provider Contact Information - Refer to TR3</i>		
P.289	PRV	<i>Service Provider Information - Refer to TR3</i>		
P.291	SE	<i>Transaction Set Trailer - Refer to TR3</i>		



278 Health Care Services Review Response				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to UniCare
P.302	<b>ST</b>	<i>Transaction Set Header - Refer to TR3</i>		
P.304	<b>BHT</b> Beginning of Hierarchical Trx	<b>BHT02</b> Transaction Set Purpose Code	<b>11</b>	11 - Response
<b>Loop ID 2000A—Utilization Management Organization Level</b>				
P.306	<b>HL</b>	<i>Utilization Management Organization (UMO) Level - Refer to TR3</i>		
P.308	<b>AAA</b>	<i>Request Validation - Refer to TR3</i>		
<b>Loop ID 2010A—Utilization Management Organization Name</b>				
<b>NOTE: Refer to Availity guidelines for submission of claims through the Availity EDI Gateway</b>				
P.310	<b>NM1</b> Utilization Management Organization Name	<b>NM103</b> Name Last or Organization Name	<b>(Information Source Last or Org Name)</b>	Receiver/Sender ID populated in NM109 of 278 Request.
		<b>NM108</b> ID Code Qualifier	<b>PI</b>	PI - Payor Identification
P.313	<b>PER</b>	<i>UMO Contact Information - Refer to TR3</i>		
P.316	<b>AAA</b>	<i>UMO Request Validation - Refer to TR3</i>		
<b>Loop ID 2000B—Requester Level</b>				
P.318	<b>HL</b>	<i>Requester Level - Refer to TR3</i>		
<b>Loop ID 2100B—Information Receiver Name</b>				
P.320	<b>NM1</b>	<i>Requester Name - Refer to TR3</i>		
P.323	<b>REF</b>	<i>Requester Supplemental Identification - Refer to TR3</i>		
P.325	<b>AAA</b>	<i>Requester Request Validation - Refer to TR3</i>		
P.327	<b>PRV</b>	<i>Requester Provider Information - Refer to TR3</i>		
<b>Loop ID 2000C—Subscriber Level</b>				
P.329	<b>HL</b>	<i>Subscriber Level - Refer to TR3</i>		
<b>Loop ID 2010C—Subscriber Name</b>				
P.331	<b>NM1</b> Subscriber Name	<b>NM103</b> Name Last or Organization Name	<b>(Subscriber Last Name)</b>	First and Last name of the subscriber on the UniCare ID card.
		<b>NM104</b> Name First	<b>(Subscriber First Name)</b>	
		<b>NM108</b> ID Code Qualifier	<b>MI</b>	MI - Member Identification Number
		<b>NM109</b> Identification Code	<b>(Subscriber Primary ID)</b>	ID number on the UniCare ID card, including any alphanumeric prefix, which is required when present.
P.334	<b>REF</b>	<i>Subscriber Supplemental Identification - Refer to TR3</i>		
P.336	<b>N3</b>	<i>Subscriber Address - Refer to TR3</i>		
P.337	<b>N4</b>	<i>Subscriber City, State, ZIP Code - Refer to TR3</i>		
P.339	<b>AAA</b>	<i>Subscriber Request Validation - Refer to TR3</i>		

<b>278 Health Care Services Review Response</b>				
<b>TR3</b>	<b>Segment</b>	<b>Reference Designator(s)</b>	<b>Value</b>	<b>Definitions and Notes Specific to UniCare</b>
<b>Loop ID 2010C—Subscriber Name (cont'd)</b>				
P.341	<b>DMG</b> Subscriber Demographic Information	<b>DMG02</b> Date Time Period	<i>(Subscriber Birth Date)</i>	Populated for positive identification of the subscriber.
P.343	<b>INS</b>	<i>Subscriber Relationship - Refer to TR3</i>		
<b>Loop ID 2000D—Dependent Level</b>				
P.345	<b>HL</b>	<i>Dependent Level - Refer to TR3</i>		
<b>Loop ID 2010D—Dependent Name</b>				
P.347	<b>NM1</b> Dependent Name	<b>NM103</b> Name Last or Organization Name	<i>(Dependent Last Name)</i>	Last name of dependent submitted on 278 Request
P.350	<b>REF</b>	<i>Dependent Supplemental Identification - Refer to TR3</i>		
P.352	<b>N3</b>	<i>Dependent Address - Refer to TR3</i>		
P.353	<b>N4</b>	<i>Dependent City, State, ZIP Code - Refer to TR3</i>		
P.355	<b>AAA</b>	<i>Dependent Request Validation - Refer to TR3</i>		
P.357	<b>DMG</b>	<i>Dependent Demographic Information - Refer to TR3</i>		
P.359	<b>INS</b>	<i>Dependent Relationship - Refer to TR3</i>		
<b>Loop ID 2000E—Patient Event Level</b>				
P.361	<b>HL</b>	<i>Patient Event Level - Refer to TR3</i>		
P.363	<b>TRN</b>	<i>Patient Event Tracking Number - Refer to TR3</i>		
P.365	<b>AAA</b>	<i>Patient Event Request Validation - Refer to TR3</i>		
P.367	<b>UM</b>	<i>Health Care Services Review Information - Refer to TR3</i>		
P.373	<b>HCR</b>	<i>Health Care Services Review - Refer to TR3</i>		
P.376	<b>REF</b>	<i>Administrative Reference Number - Refer to TR3</i>		
P.377	<b>REF</b>	<i>Previous Review Authorization Number - Refer to TR3</i>		
P.378	<b>DTP</b>	<i>Accident Date - Refer to TR3</i>		
P.379	<b>DTP</b>	<i>Last Menstrual Period Date - Refer to TR3</i>		
P.380	<b>DTP</b>	<i>Estimated Date of Birth - Refer to TR3</i>		
P.381	<b>DTP</b>	<i>Onset of Current Symptoms or Illness Date - Refer to TR3</i>		
P.382	<b>DTP</b>	<i>Event Date - Refer to TR3</i>		
P.383	<b>DTP</b>	<i>Admission Date - Refer to TR3</i>		
P.384	<b>DTP</b>	<i>Discharge Date - Refer to TR3</i>		
P.385	<b>DTP</b>	<i>Certification Issue Date - Refer to TR3</i>		
P.386	<b>DTP</b>	<i>Certification Expiration Date - Refer to TR3</i>		
P.387	<b>DTP</b>	<i>Certification Effective Date - Refer to TR3</i>		
P.388	<b>HI</b>	<i>Patient Diagnosis - Refer to TR3</i>		
P.408	<b>HSD</b>	<i>Health Care Services Delivery - Refer to TR3</i>		
P.413	<b>CL1</b>	<i>Institutional Claim Code - Refer to TR3</i>		
P.414	<b>CR1</b>	<i>Ambulance Transport Information - Refer to TR3</i>		
P.416	<b>CR2</b>	<i>Spinal Manipulations Service Information - Refer to TR3</i>		
P.420	<b>CR5</b>	<i>Home Oxygen Therapy Information - Refer to TR3</i>		
P.423	<b>CR6</b>	<i>Home Health Care Information - Refer to TR3</i>		
P.426	<b>PWK</b>	<i>Additional Patient Information - Refer to TR3</i>		
P.431	<b>MSG</b>	<i>Message Text - Refer to TR3</i>		

278 Health Care Services Review Response				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to UniCare
<b>Loop ID 2010EA—Patient Event Provider Name</b>				
P.432	NM1		Patient Event Provider Name - Refer to TR3	
P.435	REF		Patient Event Provider Supplemental Information - Refer to TR3	
P.437	N3		Patient Event Provider Address - Refer to TR3	
P.438	N4		Patient Event Provider City, State, ZIP Code	
P.440	PER		Patient Event Provider Contact Information - Refer to TR3	
P.441	AAA		Patient Event Provider Request Validation - Refer to TR3	
P.445	PRV		Patient Event Provider Information - Refer to TR3	
<b>Loop ID 2010EB—Additional Patient Information Contact Information</b>				
P.447	NM1		Additional Patient Information Contact Name - Refer to TR3	
P.450	N3		Additional Patient Information Contact Address - Refer to TR3	
P.451	N4		Additional Patient Information Contact City/State/ZIP Code - Refer to TR3	
P.453	PER		Additional Patient Information Contact Information - Refer to TR3	
<b>Loop ID 2010EC—Patient Event Transport Information</b>				
P.456	NM1		Patient Event Transport Information - Refer to TR3	
P.458	N3		Patient Event Transport Location Address - Refer to TR3	
P.459	N4		Patient Event Transport Location City/State/ZIP Code - Refer to TR3	
P.461	AAA		Patient Event Transport Location Request Validation - Refer to TR3	
<b>Loop ID 2100F—Service Level</b>				
P.463	HL		Service Level - Refer to TR3	
P.465	TRN		Service Trace Number - Refer to TR3	
P.467	AAA		Service Request Validation - Refer to TR3	
P.469	UM		Health Care Services Review Information - Refer to TR3	
P.474	HCR		Health Care Services Review - Refer to TR3	
P.477	REF		Administrative Reference Number - Refer to TR3	
P.478	REF		Previous Review Authorization Number - Refer to TR3	
P.479	DTP		Service Date - Refer to TR3	
P.480	DTP		Certification Issue Date - Refer to TR3	
P.481	DTP		Certification Expiration Date - Refer to TR3	
P.482	DTP		Certification Effective Date - Refer to TR3	
P.483	HI		Request for Additional Information - Refer to TR3	
P.493	SV1		Professional Service - Refer to TR3	
P.398	SV2		Institutional Service Line - Refer to TR3	
P.503	SV3		Dental Service - Refer to TR3	
P.508	TOO		Tooth Information - Refer to TR3	
P.510	HSD		Health Care Services Delivery - Refer to TR3	
P.515	PWK		Additional Service Information - Refer to TR3	
P.520	MSG		Message Text - Refer to TR3	



An Anthem Company

278 Health Care Services Review Response				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to UniCare
<b>Loop ID 2010FA—Service Provider Name</b>				
P,521	NM1		Service Provider Name - Refer to TR3	
P.524	REF		Service Provider Supplemental Identification - Refer to TR3	
P.526	N3		Service Provider Address - Refer to TR3	
P.527	N4		Service Provider City, State, ZIP Code - Refer to TR3	
P.529	PER		Service Provider Contact Information - Refer to TR3	
P.532	AAA		Service Provider Request Validation - Refer to TR3	
P.534	PRV		Service Provider Information - Refer to TR3	
<b>Loop ID 2010FB—Additional Service Information Contact Name</b>				
P.536	NM1		Additional Service Information Contact Name - Refer to TR3	
P.539	N3		Additional Service Information Contact Name Address - Refer to TR3	
P.540	N4		Additional Service Information Contact Name City, State, ZIP Code - Refer to TR3	
P.542	PER		Additional Service Information Contact Information - Refer to TR3	
P.545	SE		Transaction Set Trailer - Refer to TR3	



An Anthem Company

Release Notes		
Number	Page(s)	Description
AV-1		<i>Updated references for Availity EDI Gateway Updated Basic Instructions</i>